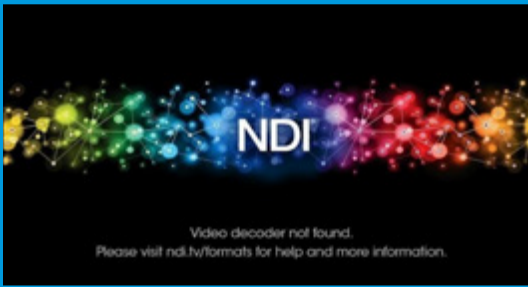


HEVC Installation Guide



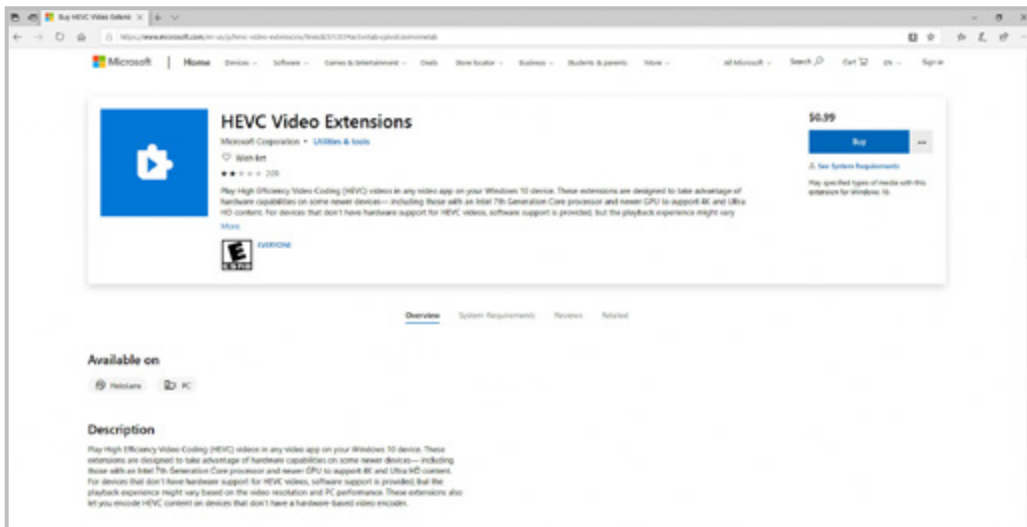
Step-By-Step Instructions



SEEING THIS SCREEN? LET'S FIX THAT!

This step-by-step guide will show you how to download the HEVC Video Extension so you can get back on track.

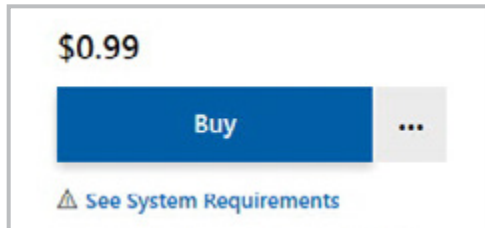
- 01 | Click [here](#) to begin the HEVC install process. You will be directed to the Microsoft store. If the link fails to open, go to <https://www.microsoft.com/> and search for HEVC Video Extension.



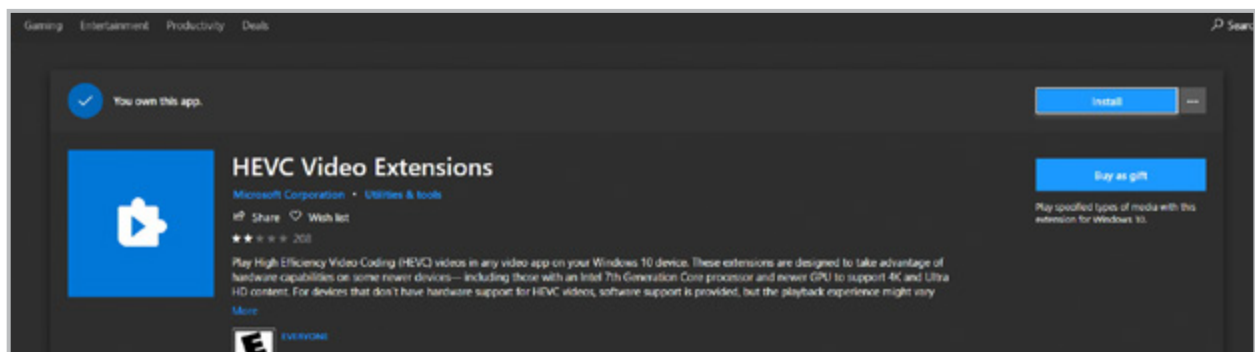
- 02 | Next, on the bottom of the page you will see a link called **System Requirements**. Click that link before purchasing to ensure you meet the minimum requirements on your computing device. Please refer to the manufacturer and model website if you are unsure about your computing device.

Minimum		Recommended	
Your device must meet all minimum requirements to open this product		Your device should meet these requirements for the best experience	
OS	Windows 10 version 17763.0 or higher, Xbox One	OS	Windows 10 version 17763.0 or higher, Xbox One
Architecture	ARM, x64, x86	Architecture	ARM, x64, x86

03 | Once you acknowledge the system requirements, you can begin the process by clicking on the **buy button**. This will take you through a login and checkout process before downloading.



04 | After successfully purchasing the app you should see a notification near the top left of the page that reads “You own this app”. You can now begin the installation process by clicking the “**Install**” button at the top right of the page.



05 | A **download progress** meter appears at the top to inform you on the progress.



06 | Once the HEVC decoder has successfully downloaded and installed, the progress bar change to show the notification “**This product was installed**”. We suggest rebooting your computer or device before using.

